

Business attorney and mediator Patrick Spott took the eight week course Organizational Behavior from Bob Hartl at the College of St. Scholastica. The course explores the behavior of people within organizations in terms of the factors that most influence it. Those include factors related to individuals, groups, and the larger organization system. The course utilizes an experiential learning process that helps students understand their strengths and weaknesses as learners. This additional training builds on Spott's experience as a mediator.