

Spott Law Office is sponsoring a lunch presentation by Rick Moran of the [University of Wisconsin Superior](#)

entitled, "Developing Loyal and Happy Customers." The one hour seminar will be held on April 29, 2011 at noon at the offices of the

[Duluth Area Chamber of Commerce](#)

located at 5 West First Street, Suite 101 in Duluth as part of their

[Small Business Development Series](#)

. Rick Moran is a full time instructor in the Business and Economics Department of the University of Wisconsin Superior, teaching a wide variety of business courses. Rick has extensive experience in entrepreneurship in and around the travel, advertising and electronic distribution industries and is also the principal at

[Riser Marketing](#)

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